



MERGER ANNOUNCEMENT - M/19/045

Competition and Consumer Protection Commission clears proposed acquisition by TELUS International (CDA) Inc. of sole control of Triple C Holding Sàrl.

23 January 2020

On 23 January 2020, the Competition and Consumer Protection Commission cleared the proposed transaction, whereby TELUS International (CDA) Inc. would acquire sole control of Triple C Holding Sàrl. The proposed transaction was notified under the Competition Act 2002, as amended, on 19 December 2019.

The Commission has formed the view that the proposed transaction will not substantially lessen competition in any market for goods or services in the State. The Commission will publish the reasons for its determination on its website no later than 60 working days after the date of the determination and after allowing the parties the opportunity to request that confidential information be removed from the published version.

Additional Information

TELUS International (Cda) Inc. is a global provider of customer experience and business services to clients operating in a number of industries, including information and communications, healthcare, gaming, travel and hospitality as well as fintech and financial services industries.

Triple C Holding Sàrl trades as Competence Call Center and is a pan-European business process outsourcing provider headquartered in Berlin, Germany. It provides services in the form of customer care and customer relationship management and content moderation operating 22 sites across 11 countries.