

**Freedom of Information Act 2000 (FOIA)
Environmental Information Regulations 2004 (EIR)**

Decision notice

Date: 19 September 2019

Public Authority: Royal Borough of Kensington & Chelsea
Address: The Town Hall
Hornton Street
London
W8 7NX

Decision (including any steps ordered)

1. The complainant requested information concerning emails sent and received between 2010 and 2017 containing "Grenfell" and other terms.
2. The Commissioner's decision is that the Royal Borough of Kensington & Chelsea ("the Council") failed to respond to the request within 20 working days and has therefore breached section 10 of the FOIA.
3. The Commissioner requires the Council to take the following steps to ensure compliance with the legislation.
 - Issue a substantive response to the request.
4. The Council must take these steps within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of the FOIA and may be dealt with as a contempt of court.

Request and response

5. On 10 July 2018, the complainant wrote to the Council and requested information in the following terms:

"Please can you provide me with copies of correspondence containing the following pairs of words:

- 1) "Grenfell" and "eyesore"*
- 2) "Grenfell" and "ugly"*
- 3) "Grenfell" and "aesthetically"*

To be clear – those are three separate searches and I want them to be carried out on all emails sent and received between Jan 1 2010 and 31 Dec 2017 to and from the email accounts of the following individuals:

- 1) Council leader Sir Merrick Cockell and his successor Nicholas Paget-Brown*
 - 2) Executive director for planning [name redacted] and his successor [name redacted]*
 - 3) Chief Executive Derek Myers and his successor Nicholas Holgate"*
6. The Council acknowledged the request on 11 July 2018 but had failed to provide a substantive response by the date of this notice.

Scope of the case

7. The complainant contacted the Commissioner on 1 July 2019 to complain about the failure, by the Council, to respond to the request.
8. In line with her usual practice, the Commissioner contacted the Council on 12 July 2019 to highlight the outstanding response. She requested that the Council respond to the request within 10 working days. Her correspondence was neither acknowledged nor responded to.
9. The complainant contacted the Commissioner on 17 September 2019 stating that they had still not received a response from the Council. The Commissioner therefore considers that a decision notice is appropriate in this case.
10. The scope of this notice and the following analysis is to consider whether the Council has complied with section 10 of the FOIA.

Reasons for decision

11. Section 1(1) of the FOIA states that:

Any person making a request for information to a public authority is entitled –

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*
- (b) if that is the case, to have that information communicated to him.*

12. Section 8(1) of the FOIA states:

In this Act any reference to a "request for information" is a reference to such a request which –

- (a) is in writing,*
- (b) states the name of the applicant and an address for correspondence, and*
- (c) describes the information requested.*

13. The Commissioner considers that the request in question fulfilled these criteria and therefore constituted a valid request for recorded information under the FOIA.

14. Section 10 of the FOIA states that responses to requests made under the Act must be provided "*promptly and in any event not later than the twentieth working day following the date of receipt.*"

15. From the evidence presented to the Commissioner in this case, it is clear that, in failing to issue a response to the request within 20 working days, the Council has breached section 10 of the FOIA.

Right of appeal

16. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals,
PO Box 9300,
LEICESTER,
LE1 8DJ

Tel: 0300 1234504

Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

17. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
18. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

Signed

**Ben Tomes
Team Manager
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Wycliffe House
Water Lane
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Cheshire
SK9 5AF**