

Freedom of Information Act 2000 (FOIA)

Decision notice

Date: 12 July 2022

Public Authority: West London Mental Health NHS Trust

Address: Trust Headquarters
1 Armstrong Way
Southall
Middlesex
UB2 4SA

Decision (including any steps ordered)

1. The complainant requested information regarding specific requirements or qualifications for voluntary psychotherapist to work with the West London Mental Health Trust ("the Trust"). By the date of this notice the Trust had not issued a substantive response to this request.
2. The Commissioner's decision is that the Trust has breached section 10(1) of FOIA in that it failed to provide a valid response to the request within the statutory time frame of 20 working days.
3. The Commissioner requires the Trust to take the following step to ensure compliance with the legislation.
 - The Trust must provide a substantive response to the request in accordance with its obligations under FOIA.
4. The Trust must take this step within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

Request and response

5. On 1 February 2022, the complainant wrote to the Trust and requested information in the following terms:

“Dear West London Mental Health Trust

Can you tell me what you’re specific requirements/qualifications were in 2008 for voluntary psychotherapists to work with you, including those doing placements or trainees for membership of professional organisations such as the BACP. And were they allowed to practice the following at the West London Mental Health Trust from 2008 onwards:

Adult individual psychoanalytic psychotherapy
Group Psychotherapy
Dynamic Interpersonal Therapy (brief therapy for depression
Clinical Assessments

Were there any specific requirements in their previous training for practicing the above, e.g. length of training, personal therapy during training, how much supervision during their training, etc. What are the particular requirements by West London Mental Health Trust for Psychoanalytic psychotherapy placements. And how did you confirm that those who studied abroad had adequate training? How do you vet these volunteers?”

6. The Trust acknowledged the request on 4 February 2022. To date, a substantive response has not been issued.

Scope of the case

7. The complainant contacted the Commissioner on 16 June 2022 to complain about the Trust’s failure to respond to their request.
8. The Commissioner has considered whether the Trust has complied with its obligations in relation to the time for compliance at section 10(1) of FOIA.

Reasons for decision

9. Section 1(1) of FOIA states that:

“Any person making a request for information to a the Trust is entitled –

(a) to be informed in writing by the Trust whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.”

10. Section 10(1) of the FOIA states that a the Trust must respond to a request promptly and "not later than the twentieth working day following the date of receipt".
11. On 22 June 2022 the Commissioner wrote to the Trust, reminding it of its responsibilities and asking it to provide a substantive response to the complainant's request within 10 working days.
12. Despite this intervention the Trust has failed to respond to the complainant.
13. From the evidence provided to the Commissioner in this case, it is clear that the Trust did not deal with the request for information in accordance with FOIA. The Commissioner finds that the Trust has breached section 10(1) by failing to respond to the request within 20 working days and it is now required to respond to the request in accordance with FOIA.

Right of appeal

14. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals,
PO Box 9300,
LEICESTER,
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

15. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
16. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

Signed

**Catherine Fletcher
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Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF**