

Freedom of Information Act 2000 (FOIA)

Decision notice

Date: 17 June 2024

Public Authority: NHS England (NHSE)

Address: Quarry House
Quarry Hill
Leeds
LS2 7UE

Request:

The complainant requested the following information from NHS England (NHSE) on 12 March 2024:

"The clinics I refer to in my request consist of the following:

The 'traditional' adult gender identity services at:

- Tavistock & Portman NHS Foundation Trust: Gender Dysphoria Clinic for Adults
- Sheffield Health & Social Care NHS Foundation Trust Gender Dysphoria Service
- Leeds & York Partnership NHS Foundation Trust Gender Dysphoria Service - Northamptonshire Healthcare NHS Foundation Trust Gender Dysphoria Clinic
- Devon Partnership NHS Trust West of England Specialist Gender Dysphoria Clinic
- Nottinghamshire Healthcare NHS Foundation Trust Nottingham Centre for Transgender Health
- Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust Northern Region Gender Dysphoria Service

- And the 'pilot' adult gender identity services at:
- CMAGIC (Merseyside)
- TransPlus (London)
- Indigo Gender Services (Manchester)
- Sussex Gender Service (Sussex)

For each of these clinics, please will you provide me with annual figures for the period inclusive of 2014 - 2024 (or most recent year available) detailing:

- a. The number of new patients the clinic is commissioned to treat;
- b. The number of new patients actually treated at the clinic;
- c. The number of individuals referred to the clinic but awaiting a first appointment;
- d. The number of continuing patients the clinic is commissioned to treat;
- e. The number of continuing patients actually treated at the clinic;
- f. The number of individuals estimated by the NHS to require the service;
 - i. If available, please indicate and ideally provide the data and methodology used to arrive at this estimate.
- g. The NHS's planned spend for (or funding allocated to) the clinic; and
- h. The number of qualified physicians, nurses & nurse practitioners the clinic employs.
- i. If available, please indicate whether these roles are full-time, 0.5, 0.8, etc.

If NHS England does not hold discrete (i.e., clinic-by-clinic) information on some or all of these metrics, please instead provide the overall figures for NHS England's adult Gender Identity commission.

Further:

...please could you provide me with the number of adult patients who, at the time of their first assessment at an NHS Gender Identity Clinic, had already received a diagnosis of Gender Incongruence/Gender Dysphoria previously— for example, from a licensed physician practicing privately

within the United Kingdom or a licensed physician practicing in a person's former country of residence.

Finally:

Please provide details of the plans NHS England is implementing or will implement to cease breaching these patients' rights, decrease the time individuals spend on the adult Gender Identity Clinics' waiting lists, and prevent future deaths of patients waiting for assessment and treatment in these services.

Specifically, please provide:

- a. Details of when these plans will be put into effect and, if possible, quantification of their projected effects on waiting times at adult Gender Identity Clinics; and
- b. Details on the number and type of clinicians credentialed under the "Gender Identity Healthcare Credential" launched in 2020 between NHS England and the Royal College of Physicians."

Commissioner's Decision:

A public authority will breach section 10 of FOIA if it fails to respond to a request within 20 working days. Based on evidence available to the Commissioner, by the date of this notice the public authority has not issued a substantive response to this request. Therefore, the Commissioner finds a breach of section 10.

Steps:

The public authority must provide a substantive response to the request in accordance with its obligations under FOIA.

The public authority must take this step within 30 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

Right of Appeal:

Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals,
PO Box 9300,
LEICESTER,
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF**